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Nota di contenuto	CONTENTS; Acknowledgments; Preface; Chapter 1 The Business Transaction Theory and Moral Hazards for Knowledge Sharing: An Empirical Study Franz Barachini; Chapter 2 Knowledge Management Techniques for Know-How Transfer Systems Design: The Case of an Oil Company Djilali Benmahamed and Jean-Louis Ermine; Chapter 3 Pursuing the Holy Grail of Knowledge-based Economy Assessment: The Case of Singapore Alton Y.K Chua, Abdus Sattar Chaudhry, and Fong Pin Fen; Chapter 4 A Shannon's Theory of Knowledge Benoit Le Blanc and Jean-Louis Ermine Chapter 5 "Working in Parallel": Themes in Knowledge Management and Information Behavior Sue Halbwirth and Michael Olsson Chapter 6 Altruistic Leadership: The Power of Knowledge Creation Maria Sarabia and Jose M. Sarabia; Chapter 7 A Framework for Measuring the Value Creation of Knowledge Management Programs: From the Perspective of Organizational Knowledge Sharing Capability Kaisi Chang and Tony Holden; Chapter 8 Social Network Analysis of Four Departments in the National University of Singapore Chu Keong Lee and Jee Foon Wee; Chapter 9 Managing Collaborative Network Bruce Cronin

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Sommario/riassunto

Selected from the prestigious 2006 International Conference on Knowledge Management held in Greenwich, London, this volume represents much of the best and most up-to-date work by researchers and practitioners in the field of knowledge management (KM). It covers a wide range of topics that include social network analysis, innovation and creativity, KM tools and technologies, social network technologies, collaboration and knowledge sharing, issues in KM education and training, knowledge discovery (data mining, data warehousing, intelligent agents), knowledge organization (meta data, taxonomies,

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