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Autore	Dennis Pascal <1957->
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Nota di contenuto	The Remedy: Bringing Lean Thinking Out of the Factory To Transform the Entire Organization; Contents; Acknowledgments; About the Author; Preface; Chapter 1: Motor City Sadness; Chapter 2: Lotus Land; Chapter 3: What Have I Learned?; Chapter 4: How Will We Change Their Thinking?; Chapter 5: Focus and Alignment-When You're a Jet, You're a Jet; Chapter 6: Cluing into Chloe; Chapter 7: A Trip to Boston to Dispel the Fog; Chapter 8: Marketing-Leaning Out the Mad Men; Chapter 9: Design and Engineering-Making Knowledge Flow; Chapter 10: Nick Papas Falls into the Abyss Chapter 11: My Beautiful Mind-Leaning Out Our Supply Chain Chapter 12: Dealers, Spielers, and Concealers; Chapter 13: Scylla and Charybdis; Chapter 14: Be My Phenomena; Glossary; References
Sommario/riassunto	Winner of the Shingo Prize for Excellence in Quality Improvement - From the Shingo judges: This work has an extremely widespread application as the tools, techniques, and methods described are at a level that achieves the goals of Lean and operational excellence without tying them down to a specific industry or work stream. The book provides practical knowledge for lean champions, managers, and executives driving toward operational excellence enterprise-wide. The

story format, and the presentation of this material was excellent, and  
the avoidance of lean and operational excellence

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