Record Nr. UNINA9910820992603321 Autore Coltoff Philip Titolo At the crossroads [[electronic resource]]: not-for-profit leadership strategies for executives and boards / / Philip Coltoff Hoboken, N.J., : John Wiley, c2010 Pubbl/distr/stampa 0-470-90667-7 **ISBN** 1-283-02533-7 9786613025333 0-470-90664-2 Edizione [2nd ed.] Descrizione fisica 1 online resource (211 p.) Disciplina 658.4/092 658.4092 Soggetti Leadership Nonprofit organizations - Management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Includes bibliographical references and index. Nota di bibliografia Nota di contenuto At the Crossroads: Not-for-Profit Leadership Strategies for Executives and Boards; Contents; Foreword; Preface; Acknowledgments; Introduction: Chapter 1: Governance and Administration: Chapter 2: Roles and Responsibilities: Chapter 3: Serving the Entire Community: Chapter 4: The Public Image of the Not-for-Profit; Chapter 5: The Social Work Professional-Manager and CEO; Chapter 6: Programs and Priorities; Chapter 7: Public Policy and Government Relations; Chapter 8: Lessons in Leadership: Chapter 9: The Board and the CEO Chapter 10: Raising Money, Managing Budgets, Building Relationships, and Thinking AheadChapter 11: Evaluation, Human Resources, Staff Training, and Development; Chapter 12: The Age of Technology; Chapter 13: Volunteers and Voluntarism; Chapter 14: International Social Welfare and the Role of the University; Chapter 15: Succession and Retirement; References; About the Author; Index An indispensable guide to the complex art of nonprofit leadership and Sommario/riassunto

management In The Challenge of Change, Philip Coltoff distills the insights he has gained from nearly twenty-five years of leadership at The Children's Aid Society of New York City, one of the largest and

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