Record Nr. UNINA9910820943303321 Autore Gaffney Steven <1963-> Titolo Honesty sells: how to make more money and increase business profits // Steven Gaffney and Colleen Francis Hoboken, N.J., : Wiley, c2009 Pubbl/distr/stampa **ISBN** 1-282-68633-X 9786612686337 0-470-47364-9 1-118-25620-4 0-470-47386-X Edizione [1st ed.] Descrizione fisica 1 online resource (227 p.) Altri autori (Persone) FrancisColleen <1970-> Disciplina 174/.4 Soggetti Selling - Moral and ethical aspects Honesty **Business ethics** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Includes index. Top 10 sales hall of shame: when bad sales people go even worse --Nota di contenuto Honesty: the best policy for closing sales and growing the business --The startling truth about why honest sells -- Being honest with yourself -- The hidden costs of communication breakdowns -- Just the facts: how assumptions impact sales -- Be a life giver -- Getting the truth from everyone -- Referral selling: ensuring honest relationships from the start -- The start of your selling relationship: getting started with an honest foot forward -- Close more sales by acknowledging your clients -- The honest way to close more sales. more often. more quickly -- Overcoming objections and questions -- Turning a onetime client into a lifetime client -- Remember to practice honesty internally -- Some final thoughts. Sommario/riassunto Looking for an edge in today's tough selling market? Honesty Sells challenges you to abandon cliched sales techniques that rely on manipulation and deceit. Instead, by being honest and open with

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