Record Nr. UNINA9910820804503321 Making and sustaining a difference [[electronic resource] /] / guest **Titolo** editors: Jonathan Haslam and Jane Cowan Pubbl/distr/stampa Bradford, England, : Emerald Group Publishing, c2006 **ISBN** 1-280-73772-7 9786610737727 1-84663-213-7 Edizione [1st ed.] Descrizione fisica 1 online resource (89 p.) Collana Clinical Governance, an international journal; ; 11, no. 4 HillaryRuth Altri autori (Persone) SeowChristopher Disciplina 362.1/068/5 Soggetti Clinical competence Medical care - Quality control Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Cover; CONTENTS; EDITORIAL ADVISORY BOARD; Editorial; Effect of Nota di contenuto audit on critically ill pregnant women; Emerging risks in out-of-hours primary care services; Communication skills training for doctors increases patient satisfaction; Improving the management of the child with an unexplained limp; Infection control: behavioural issues for healthcare workers; Williamson's ABNA revisited; Turning Point: implications for collaborative governance; Health technology assessment; Reviews of effectiveness; This ebook provides a collection of articles which examine successful Sommario/riassunto clinical governance initiatives in action. Focusing specifically on risk management practices in relation to patient safety, the articles examine how healthcare professionals can identify and learn from mistakes, and

how effective strategies can be shared globally.