Record Nr. UNINA9910820495503321 Over ten million served [[electronic resource]]: gendered service in **Titolo** language and literature workplaces / / edited by Michelle A. Masse and Katie J. Hogan Albany, : State University of New York Press, c2010 Pubbl/distr/stampa **ISBN** 1-4384-3204-6 1-4416-6956-6 Edizione [1st ed.] Descrizione fisica 1 online resource (314 p.) Collana SUNY series in feminist criticism and theory Altri autori (Persone) HoganKatie <1960-> MasseMichelle A <1951-> (Michelle Annette) Disciplina 378.1/2082 Feminism and higher education - United States Soggetti Sex discrimination in higher education - United States Women college teachers - Professional relationships - United States Women college teachers - Workload - United States Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Careers in academe: women in the "pre-feminist" generation in the academy / Mary Burgan -- Superserviceable subordinates, universal access, and prestige-driven research / Sharon O'Dair --Superserviceable feminism / Katie J. Hogan -- The invisible work of the not-quite-administrator, or, superserviceable rhetoric and composition / Donna Strickland -- Foreign language program direction: reflections on workload, service, and feminization of the profession / Colleen Ryan-Scheutz -- Ten million serving: undergraduate labor, the final frontier / Marc Bousquet -- The value of desire: on claiming professional service / Kirsten M. Christensen -- Outreach: considering community service and the role of women of color faculty in diversifying university membership / Myriam J. A. Chancy -- To serve or not to serve: nobler question / Shirley Geok-lin Lim -- Not in service / Paula M. Krebs -- Experience required: service, relevance, and the

scholarship of application / Andrea Adolph -- Humble service / Margaret Kent Bass -- Welcome to the land of super-service: a survivor's guide ... and some questions / Phyllis van Slyck -- Service

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## Sommario/riassunto

"All tenured and tenure-track faculty know the trinity, of promotion and tenure criteria: research, teaching, and service. While teaching and research are relatively well-defined areas of institutional focus and evaluation, service work is rarely tabulated or analyzed as a key aspect of higher education's political economy. Instead, service, silent and invisible, coexists with the formal, "official" economy of many institutions, just as women's unrecognized domestic labor props up the formal, official economies of countries the world over. Over Ten Million Served explores what academic service is and investigates why this labor is often not acknowledged as "labor" by administrators or even by faculty themselves, but is instead relegated to a gendered form of institutional caregiving. By analyzing the actual labor of service, particularly for women and racial, ethnic, and sexual minorities, contributors expose the hidden economy of institutional service, challenging the feminization of service labor in the academy for both female and male academic laborers." ""Over Ten Million Served is an ambitious attempt to reconceive service and its place in the academic workplace. It has a moral seriousness and a topicality that make it an effort that really can't be ignored. It's a book whose time has come."---Bruce Robbins, author of Upward Mobility and the Common Good: Toward a Literary History of the Welfare State" ""This collection performs important intellectual work in analyzing a truth almost universally unacknowledged: that service in the academy upholds an economy crucial to, but not often credited by, the institutions that benefit from it. In discussing the genderization' of service, Masse, Hogan, and their collaborators shed light on the invisible labor performed in and for the academy."---Karen R. Lawrence, President, Sarah Lawrence University"--BOOK JACKET.