

1. Record Nr.	UNINA9910820447303321
Autore	Shaffer Gary L.
Titolo	Emotional intelligence and critical thinking for library leaders // authored by Gary L. Shaffer (University of Southern California, USA)
Pubbl/distr/stampa	Bingley, England : , : Emerald Publishing, , [2020] ©2020
ISBN	1-78973-871-7 1-78973-869-5
Edizione	[First edition.]
Descrizione fisica	1 online resource
Collana	Fundamentals of library management
Disciplina	152.4
Soggetti	Library administration Emotional intelligence Critical thinking Language Arts & Disciplines - Library & Information Science - Administration & Management Library, archive & information management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Intro -- Emotional Intelligence and Critical Thinking for Library Leaders -- Contents -- Acknowledgments -- Preface -- References -- 1: Emotional Intelligence: An Introduction -- The Four Domains -- References -- 2: Self-awareness -- Realistic Understanding of Oneself: Emotions, Strengths, Weaknesses, Needs, and Drives -- Know Where She or He Is Going/Taking the Organization -- Cognitive Ability to Deal with Complex Scenarios or Situations -- Ability to Delegate -- Respect for Individuality and Diversity -- Leadership Style Profile -- Authentic Leadership -- References -- 3: Self-management -- Ability to Articulate Direction for Library -- Being Comfortable with Change -- Stable Temperament and Ability to Maintain an Emotional Balance Under Constant Tensions -- Ability to Compromise -- Honesty/Integrity -- Profile of Leadership (Tool): Appreciative Inquiry -- Appreciative Inquiry -- References -- 4: Social Awareness -- Good Interpersonal Skills -- Good Listening Skills -- Ability to Attract, Build, and Retain Talent -- Accessible to Others -- Treating People with

Dignity/Respect -- Leadership Style Profile -- Servant Leadership -- References -- 5: Relationship Management -- Ability to Function in a Political Environment -- Able to Build a Shared Vision and Rally Others Around It -- Being Effective in Leading Change -- Ability to Gather Outside Resources -- Engaging in Consensus Building in Carrying Out Strategic Direction -- Leadership Style Profile -- Transformational Leadership -- References -- 6: Traits and Practices of Emotional Intelligence People Outside of Libraries Find Important -- Challenge Assumptions -- Keen Intuition -- Polarity Management -- Resilience -- Sense of Humor -- References -- 7: Critical Thinking: An Introduction -- References -- 8: Critical Decision-making -- Critical Decision-making in Case Study #1 -- Natural Biases. Checking Emotions -- References -- 9: Critical Problem-solving -- Critical Problem-Solving in Case Study #2 -- Logical Fallacies -- References -- 10: Writing Critically -- Stages of Critical Writing -- Citations -- Critical Writing in Case Study #3 -- Persuasive Writing -- Common Documents in Libraries -- References -- 11: Creative Thinking -- Creative Thinking in Case Study #4 -- Brainstorming -- How to Be Creative -- References -- 12: In Closing -- Emotional Intelligence Traits -- Critical Thinking Skills -- The End -- Appendix A -- Case Studies -- Case Study #1 -- Case Study Narrative -- Case Study #2 -- Case Study Narrative -- Case Study #3 -- Case Study Narrative -- Case Study #4 -- Case Study Narrative -- Appendix B -- Kreitz's 96 EI Traits -- Kreitz's (2009) -- 96 Traits of Emotional Intelligence for Library Leaders -- Self-awareness -- Social Awareness -- Self-management -- Relationship Management -- Appendix C -- Standard Memo Layout -- Elements of a Memo -- Memorandum -- Appendix D -- Elements of an Executive Summary -- About the Author -- Index.

---

## Sommario/riassunto

Increasingly, more is being asked from library leaders and those who aspire to join their ranks. As the use of libraries changes, leaders need to improve their emotional intelligence and critical thinking in order to attract and retain users. Focused on practical management advice, this is an engaging discussion of how library leaders can grow in their role. Detailing 25 emotional intelligence traits library leaders and others rely on most, expert author Gary L. Shaffer explores how critical thinking skills and emotional intelligence overlap, and how we can utilise them to improve. Looking across decision-making, problem-solving, critical writing, and creative thinking, Shaffer includes four case studies, each relating to both emotional intelligence and critical thinking skills. With real-world evidence and practical advice, the case studies show us how four library leaders used these traits and skills to tackle major real-world problems and issues. Finally, Shaffer suggests three leadership styles we can adopt to improve our emotional intelligence. The first book in a new series of library leadership and management books, Emotional Intelligence and Critical Thinking for Library Leaders is a book of practical solutions based on academically sound research. For library and information science professionals and researchers, this is an unmissable book for those looking to the future of libraries.

---