

1. Record Nr.	UNINA9910819962603321
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Titolo	Building better policies : : the nuts and bolts of monitoring and evaluation systems / / Gladys Lopez-Acevedo, Philipp Krause, Keith Mackay
Pubbl/distr/stampa	Washington, DC : , : World Bank, , [2012] copyright 2012
ISBN	0-8213-9505-X
Edizione	[1st ed.]
Descrizione fisica	pages cm
Collana	World Bank Training
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Disciplina	352.8/8
Soggetti	Public administration - Evaluation Administrative agencies - Evaluation Human services - Evaluation
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	pt. 1. Framework and principles of M&E systems -- pt. 2. Components and tools of M&E systems -- pt. 3. M&E systems in context.
Sommario/riassunto	Governments around the world face ongoing pressures from citizens to provide more and better services, and to do this while restraining taxation levels. This provides the context for government efforts to ensure their policies and programs are as effective, and as efficient, as possible. An emphasis on government performance has led a number of governments to create formal systems for monitoring and evaluating their performance--on a regular, planned, and systematic basis--with the objective of improving it. The focus of this book is on these government monitoring and evaluation (M and E) syst