Record Nr. UNINA9910819598003321 Autore Cohen Corine Titolo Business intelligence: evaluation and impact on performance // Corine Cohen Pubbl/distr/stampa London, : ISTE Hoboken, N.J.,: Wiley, 2009 **ISBN** 1-118-55764-6 1-299-31542-9 1-118-61946-3 Edizione [1st ed.] Descrizione fisica 1 online resource (306 p.) ISTE Collana Disciplina 658.4/72 Soggetti Business intelligence Strategic planning Information technology - Management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia "First published in France in 2004 by Hermes Science/Lavoisier entitled: Note generali Veille et intelligence strategiques"--t.p. verso. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Scanning the environment : a vital necessity for companies -- Evolution of the general concept of surveillance -- The global measurement model of strategic intelligence (SI) -- Evaluation of objectives, products and service, use, results and -- Context of SI -- Evaluation of the organizational resources of SI -- Evaluation of processual resources of SI -- Evaluation of human, technical and financial resources of SI --The control panel intelligence-performance. Sommario/riassunto Following a long process of qualitative, quantitative, and empirical research next to Strategic Intelligence (SI) experts and large companies, this book proposes a way to improve SI and its impact on the performance of an organization. From an exploration, description and evaluation model of SI, a measurement tool in two parts has been built. For all kind of firms and all advancement levels of SI, it explains the construction of a control panel which can be used to pilot SI and its

impact on the performance of an organization.