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Titolo	Pivoting during the pandemic : ideas for serving your community anytime, anywhere // edited by Kathleen M. Hughes and Jamie Santoro
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Descrizione fisica	1 online resource (ix, 133 pages) : illustrations
Disciplina	021.2
Soggetti	Shared virtual environments - Library applications - United States Public services (Libraries) - United States Libraries and public health - United States COVID-19 (Disease) - United States Libraries and community - United States Epidemics - United States - 2020-
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	"Public Library Association." -- Cover.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Introduction: The Anytime, Anywhere Library -- Fostering Social Connections and Local Community During a Global Pandemic / Shaun Briley -- Engaging Your Community with Digital Author Events / Stesha Brandon -- Providing a Seamless Virtual Reference Experience / Lauren Seegmiller -- A Genealogy Library in The Pandemic Age / Cheryl A. Lang -- Hotspot Lending During a Pandemic / Suzanne Wulf -- Moving Health and Wellness Online at Your Library / Bobbi L. Newman -- Community Can Happen Anywhere / Kate Hall and Christophe Andersen -- A New Reader's Advisory Service during the Pandemic / Paige Knotts, Sarah Lane, and Stephanie Fruhling -- Improving Accessibility in Virtual Programs and Services / Carrie Banks and Barbara Klipper -- Storytime in the Summer of COVID-19 / Suzanne DeKeyser James -- The Genealogy Roadshow: Using Partnerships to Enhance Virtual Programming Offerings / DeeDee Baldwin -- Moving the Library's Educational and Career Programming Online / Ashley Welke -- Serving Older Adults During a Worldwide Pandemic / Allan M. Kleiman and Fatima Perkins -- Never Let A Crisis Go to Waste:

Removing Customer Barriers During COVID-19 / Cordelia Anderson --
Helping Students Succeed during COVID-19 / Cindy Mediavilla --
Panic, Pivot, & Press Play: Launching Virtual Services for Businesses and
Nonprofits / Gillian Robbins and Caitlin Seifritz -- Early Literacy
Services During Library Closures / Rachel Payne and Jessica Ralli --
Tech Support in Public Libraries During the COVID-19 Shutdown / Luke
Thompson -- Moving Book Clubs and Reader's Advisory Online / Becca
Boland -- The Connecting Power of Social Media / Tiffany Breyne --
Continuing Cultural Inclusivity Programming during COVID-19 /
Nicanor Diaz, Virginia Vassar Aggrey, and Nagem Swade -- Walk This
Way: Service Design for Clarity in A Disaster / Jeffrey Davis -- Appendix
A: Understanding Your Library's Impact: Assessment and Evaluation of
Virtual Services.

Sommario/riassunto

"Offering real-life examples of what it means to be a 24/7 library, this collection from the Public Library Association and ALA Editions shares how several libraries transitioned to virtual and socially-distanced services when the pandemic hit. No matter your library's current situation or outlook for the future, you'll be inspired to adapt their ideas to suit the needs of your own organization"--
