Record Nr. UNINA9910818836003321 Autore Lawton Alan Titolo Ethics and management in the public sector / / Alan Lawton, Julie Rayner and Karin Lasthuizen London;; New York:,: Routledge,, 2013 Pubbl/distr/stampa **ISBN** 1-136-20484-9 1-283-92412-9 0-203-09412-3 1-136-20485-7 Descrizione fisica 1 online resource (195 p.) Collana Routledge masters in public management Altri autori (Persone) LasthuizenKarin RaynerJulie <1961-> Disciplina 172/.2 Soggetti Public administration - Moral and ethical aspects Civil service ethics Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Managing ethics in the public services -- Ethical theory: what is the right thing to do and who is to say so? -- Public interest: is there such a thing and what purpose does it serve? -- Public service motivation and ethos; why do public officials work above and beyond the call of duty? -- Ethical culture: what is it, is it universal and how can it be changed? -- Compliance approaches: how can we police ethical standards and behaviour? -- Integrity approaches: can we trust public officials to police themselves? -- Ethical performance: how do we know if we are doing well and good? -- Leadership: does ethical leadership make a difference? -- Conclusion. Sommario/riassunto Grappling with ethical issues is a daily challenge for those working in organizations that deliver public services. Such services are delivered through an often bewildering range of agencies and amidst this constant change, there are fears that a public service ethos, a tradition of working in the public interest, becomes blurred. Using extensive vignettes and case studies, Ethics and Management in the Public Sector

illuminates the practical decisions made by public officials. The book takes a universal approach to ethics reflecting the world-wide impact of