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Autore	Eller John <1957->
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Nota di contenuto	Cover; Contents; Preface; About the Authors; Chapter 1 - The Nature of Difficult/Marginal Employees: Why Don't These People Listen to Reason and Improve?; Chapter 2 - What Skills and Tools Do I Need in Order to Take On This Situation?; Chapter 3 - Strategies for Confronting Marginal and Deficient Behaviors; Chapter 4 - Protecting Yourself While Dealing With Difficult Employees; Chapter 5 - Strategies for Working With Difficult/Marginal Teachers; Chapter 6 - Strategies for Working With Difficult/Marginal Administrative Assistants and Office Staff Chapter 7 - Strategies for Working With Difficult/Marginal Paraprofessionals and Teaching Assistants Chapter 8 - Strategies for Working With Difficult/Marginal Custodians; References; Index
Sommario/riassunto	This is a guide for head teachers and other site-based administrators on working with and evaluating difficult and marginal employees.