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| | Nota di contenuto | A new citizen : government alliance -- Introduction -- Global shifts : catalyst for reforms -- How is South Asia changing? -- Learning what makes government work -- Why trust in government is so low -- Leaping over reforms that don't work -- Undeniable improvements in South Asia -- Digital reforms are not without risks -- Solutions -- A model for change -- Proactive smart government -- Proactive smart government innovations use five common tools -- Afterward: Dr. Pamela Johnson, founder Voxiva -- Annex: "Under the hood". |
| | Sommario/riassunto | Logged On looks at mobile and smart phone technology through the lens of good government management. How will developing governments deliver goods and services that citizens care about? How will government in these countries leapfrog over traditional public management reforms to help reach out to and collaborate directly with the citizen? This book provides example after example where this has happened and how mobile technology has helped provide solutions to old problems. Our astounding revelation that mobile technology is helping to fight corruption in Pakistan, improve health delivery in Ba |