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Nota di contenuto	The challenges of environmental conflict resolution / Kirk Emerson, Tina Nabatchi, Rosemary O'Leary, and John Stephens -- Whose reality counts? / Juliana E. Birkhoff and Kem Lowry -- Dispute resolution as a method of public participation / Thomas C. Beierle and Jerry Cayford -- Is satisfaction success? evaluating public participation in regulatory policymaking / Cary Coglianese -- Intractable conflict / Marcia Caton Campbell -- Achievement of relationship change / Tamra Pearson D'Estree -- Retrospective and prospective frame elicitation / Sandra Kaufman and Barbara Gray -- Facilitators, coordinators, and outcomes / William Leach and Paul Sabatier -- Evaluation of environmental dispute resolution programs / Andy Rowe -- An evaluation system for state and federal conflict resolution programs : the policy consensus initiative / Kirk Emerson and Christine Carlson -- State agency administrative mediation : a Florida trial / Frances Berry, Bruce Stiftel, and Aysin Dedkorkut -- Court-annexed environmental mediation : the District of Oregon pilot project / Lisa A. Kloppenberg -- Dispute resolution at the U.S. Environmental Protection Agency / Rosemary O'Leary and Susan Summers Raines -- The Assessment of environmental outcomes / Mette Brogden -- Economic characteristics

of successful outcomes / Bonnie G. Colby --Fulfilling the promise of environmental conflict resolution / Lisa B. Bingham, David Fairman, Daniel J. Fiorino, and Rosemary O'Leary.
