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Autore	Doss Kevin T.
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Nota di contenuto	Front Cover; Active Shooter; Copyright Page; Contents; About the Authors; Introduction; 1 Active Shooters and Workplace Violence; Introduction; Historical Overview; Active Shooter Definition; Complexity of Violence; Prevention; Workplace Violence; Personal Relationships; Employer-Related; Property or Commercially Motivated; Four Levels of Violence in the Workplace; Costs to the Organization; References; 2 Motivations and Triggers; Profiling or Behavioral Profiling; What are They Thinking?; Assumptions; Mental Illness; Medications; Bullying; Violent Video Games, Movies, and Television Programs ClassificationsIndicators; Triggers; References; 3 Effective Planning; Emergency Action Planning; Response and Recovery Planning; Business Continuity Planning; Planning Stages; Active Shooter Planning; Policies and Procedures; Dissemination; References; 4 First Responders and the Private Sector; Roles, Responsibilities, and Action; Requirements and Assistance; Gaps and Challenges; Insider Threat; Before, During, and After; Before; During; After; Effective Coordination; Security Surveillance and Control Room; Emergency Command Center or Emergency

## Operations Center

Emergency Evacuation Assembly AreaReferences; 5 Coordinated Response, Expectations, and Goals; Who Will Arrive?; When Will First Responders Arrive?; First Responders; Response; Expectations; Employee Actions; Business Actions; Goals; References; 6 Internal and External Communications; Systems and Platforms; Platforms of Communication; Social Media; Alarm, Employee Notification, Verbal Warning, or Observation; Messages During an Active Shooting; During the Shooting, What Message Should Be Sent over the Communication Platform?; Prescribed Message; Content of Warning Messages Should You Send a Second Message Out to Individuals inside the Business?What Update Message Will the Business Send to Employees and Guests Hiding out from the Shooter?; What Is Your Message to the Entire Building When the Shooter Has Been Neutralized?; Who Prepares All the Messages, and Who Communicates Them?; Internal and External Communication; What Message Should Be Communicated to Tenants?; What Message Should Be Communicated to Employees Reporting to Work?; Should a Message Be Provided to Your PBX Department for When People Call?; Persons Who Have a Disability Communications Considerations for Persons Who Have a DisabilitySignage; International Guests; Communication Gaps; Communications After; Internal Self-Assessment Process During and After an Active Shooting; References; 7 Human Resources; Human Resources; Internal Threats; Considerations; Staff and Contractors; Standards of Behavior; Discrimination; Workers' Rights; Pre-employment Screening; Procedures and Process; Reporting Process; Zero Tolerance; References; 8 Preparedness; Roles and Responsibilities; Preventive Measures; Physical Security Policy and Procedures; Technology and Equipment Identification of Gaps

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### Sommario/riassunto

According to Pinkerton-the leading provider of risk management services in the world-workplace violence is second only to cybersecurity as the top threat faced by organizations today. Incidents involving active shooters in the workplace are on the rise and becoming more violent and deadly. Active Shooter provides the tools necessary to identify potential violent individuals, along with the options and responses needed to save lives, reduce corporate liability, and recover from an active shooter event should it happen. Active Shooter begins with a brief history of active shooters and how t

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