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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	1. Introduction : prison officers at their best -- 2. Who is the prison officer? -- 3. Understanding prison officers and their role -- 4. The complexities of the role -- 5. Staff-prisoner relationships : the heart of prison work -- 6. The centrality of discretion in the work of prison officers -- 7. Prison officer culture and unionisation -- 8. The prison officer in a modern bureaucracy -- 9. Conclusions.
Sommario/riassunto	This book is a thoroughly updated version of the popular first edition of The Prison Officer. It incorporates the significant increase in knowledge about the work of prison officer since the first edition was published and provides a live account of prison work and ways of understanding the role of the prison officer in the late-modern context. Few detailed narratives exist of prison work and the sort of role the prison officer occupies; this book addresses the gap. Using a range of quantitative and qualitative data and drawing on available theoretical literature it explores