Record Nr. UNINA9910817456903321 Autore Epstein Marc J Titolo Measuring and improving social impacts: a guide for nonprofits, companies, and impact investors / / Marc J. Epstein and Kristi Yuthas San Francisco:,: Berrett-Koehler Publishers, Inc.,, [2014] Pubbl/distr/stampa 2014 **ISBN** 1-60994-979-X 1-60994-978-1 Edizione [First edition.] Descrizione fisica 1 online resource (xii, 254 pages): illustrations, portraits Collana BK business book Gale eBooks Classificazione SOC033000BUS074000POL041000 Disciplina 658.4/08 Soggetti Investments - Moral and ethical aspects Social responsibility of business - Evaluation Nonprofit organizations - Evaluation Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Bibliographic Level Mode of Issuance: Monograph Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Machine generated contents note: Introduction: Overview, Objectives, and Organization of the book -- Section 1: Why do individuals. corporations, and foundations invest and donate? -- Chapter 1: Increasing the Social Impact of Corporations, Charities, and NGOs --Chapter 2: Understanding the investor's multiple objectives -- Chapter 3: Understanding the problem the investor wants to address -- Chapter 4: Understanding the investment options -- Section 2: Clarifying and defining your social impact -- Chapter 5: How to create social impacts -- Chapter 6: Clarifying mission, strategy, theory of change, and logic models -- Section 3: Measuring and managing social impact --Chapter 7: The basic measurement issues -- Chapter 8: Measurement approaches in practice -- Chapter 9: Measuring you impact -- Section 4: Improving your impact -- Chapter 10: Developing a social impact management system -- Chapter 11: How to increase your social impact -- Chapter 12: Summary and call to action. "The world is beset with enormous problems that desperately need Sommario/riassunto solutions. And as a nonprofit, NGO, foundation, impact investor, or

socially responsible company, your organization is on a mission to

provide those solutions. But what exactly should you do? And how will you know whether it's working? Too many people assume that good intentions will result in meaningful actions and leave it at that. But thanks to Marc Epstein and Kristi Yuthas, social impact can now be evaluated with the same kind of precision achieved for any other organizational function. Based on years of research and analysis of field studies from around the globe, Epstein and Yuthas offer a five-step process that will help you gain clarity about the impacts that matter most to you and will provide you with methods to measure and improve those impacts. They offer a systematic approach to deciding what resources you should invest, what problem you should address, and which activities and organizations you should support. Once you've made those decisions, they provide tools, frameworks, and metrics for defining exactly what success looks like, even for goals like reducing global warming or poverty that are extremely difficult to measure. Then they show you how to use the data you've gathered to further develop and increase your social impact. Epstein and Yuthas personally interviewed leaders at over sixty different organizations for this book and include examples from nearly a hundred more. This is unquestionably the most complete, practical, and thoroughly researched guide to taking a rigorous, data-driven approach to expanding the good you do in the world"--