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Nota di contenuto	Bridging the Soft Skills Gap: How to Teach the Missing Basics to Today's Young Talent; Contents; Acknowledgments; Part One The Soft Skills Gap; Prologue Meet the Newest New Young Workforce; Chapter 1 The Soft Skills Gap; The Soft Skills Gap: Growing Steadily from Gen X to Gen Y to Gen Z; Something Much Larger Is Going on Here: The Post-Boomer Generational Shift; Globalization; Technology; Institutional Insecurity; The Information Environment; Human Diversity; Gen Zers Are the Ultimate Non-Conformists in an Age of Non-Comformism; The Soft Skills Gap: The Missing Basics in Today's Young Talent 1. Old-Fashioned "Professionalism"2. Old-Fashioned "Critical Thinking"; 3. Old-Fashioned "Followership"; Face the Hard Realities of the Soft Skills Gap; Chapter 2 You Can't Hire Your Way Around the Soft Skills Gap; Staffing Strategy and Hiring; Step One; Step Two; Step Three; Step four; Step Five; Step Six; On-Boarding and Up-to-Speed Training; Performance Management and Talent Development; Ongoing Training; The Human Element: What Role Are You Going to Play?; Become a Teaching Style Manager; Take It to the Next Level; Chapter 3 Unlocking

the Power of Soft Skills

Drill Down: The Missing BasicsUnlocking the Power of Soft Skills;
Unlocking the Power: The Rest of This Book; Part Two How to Teach the
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Lesson Plan 3-Considering Common Bad Attitudes; Positive Attitude:
Lesson Plan 4-Considering Good Attitude Behaviors; Positive Attitude:
Lesson Plan 5-For Individual Employees Who Need an Attitude
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Planning
Good Work Habits: Lesson Plan 4-Wellness

Sommario/riassunto

Solve the number one problem with today's young workforce-the soft skills gap The number one challenge with today's young talent is a problem hiding in plain sight: the ever-widening soft skills gap. Today's new, young workforce has so much to offer-new technical skills, new ideas, new perspective, new energy. Yet too many of them are held back-and driving the grown-ups crazy-because of their weak soft skills. Here's what managers say: ""They just don't know how to behave professionally"" ""They arrive late, leave early, dress inappropriately, and spend too much time on social media"" ""Th
