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Autore	Meier Kenneth J. <1950->
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Altri autori (Persone)	O'Toole Laurence J. <1948->
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Nota di bibliografia	Includes bibliographical references (p. [159]-175) and index.
Nota di contenuto	Governance and the bureaucracy problem -- Democracy and political control of the bureaucracy -- Structural barriers to political control -- Political control versus bureaucratic values : representative bureaucracy and Latino representation -- Inside the bureaucracy : principals, agents, and bureaucratic strategy -- Democracy, bureaucracy, and modern governance.
Sommario/riassunto	and that shared values and commitments to democratic norms, along with political control, produce a bureaucracy that is responsive to the American people.