Record Nr. Autore Titolo Pubbl/distr/stampa	UNINA9910816844803321 Bitgood Stephen Attention and value : keys to understanding museum visitors / / Stephen Bitgood London ; ; New York : , : Routledge, , 2016
ISBN	1-315-43343-5 1-315-43344-3 1-315-43345-1 1-61132-264-2
Descrizione fisica	1 online resource (214 p.)
Disciplina Soggetti	069 Museum visitors Attention - Social aspects Value - Social aspects Museum exhibits - Social aspects Museum exhibits - Psychological aspects Museums - Social aspects Museums - Psychological aspects
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Livello bibliografico Note generali	Monografia First published 2013 by Left Coast Press, Inc.
	First published 2013 by Left Coast Press, Inc.
Note generali	First published 2013 by Left Coast Press, Inc.

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attention be sustained? In this important volume, leading visitor researcher and educational psychologist Stephen Bitgood proposes a model-the attention-value model-that will help museum practitioners create more effective museum environments. A major advance beyond earlier efforts, the attention-value model shows how both personal and exhibit design variables influence the capture, focus, and engagement of attention. Bitgood also offers extensive background in the visitor attention literature, details of his extensive testing