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Sommario/riassunto	This concise guide is ideal for project and programme managers involved in business transformation; HR managers as well as Six Sigma specialists seeking to understand its applications within human resources. Mircea Albeanu and Ian Hunter explain some of the basic concepts to show how applying Six Sigma tools and methodologies can be used to manage the practical challenges of improving HR operations to meet your organization's expectations, at a lower cost and with greater efficiency. Examples are drawn from Orion Partners' work using Six Sigma tools with international organizations over the las