

1. Record Nr.	UNINA9910816530403321
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Titolo	Engaging communication in conflict [[electronic resource]] : systemic practice / / Stephen W. Littlejohn, Kathy Domenici
Pubbl/distr/stampa	Thousand oaks, [Calif.] ; ; London, : SAGE, c2001
ISBN	1-4522-3671-2 0-7619-2186-9 1-4522-2194-4 1-322-41304-5
Edizione	[1st ed.]
Descrizione fisica	1 online resource (xv, 240 p.)
Altri autori (Persone)	DomeniciKathy
Disciplina	303.69
Soggetti	Conflict management Communication
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. 229-232) and index.
Nota di contenuto	Cover; Contents; Preface; Part I - Basic Commitments; Chapter 1 - Constructing Conflict; Chapter 2 - Dialogue; Part II - Conflict in Small Systems; Chapter 3 - Mediating Private Disputes; Chapter 4 - Working with Groups and Teams; Part III - Moving to More Complex Systems; Chapter 5 - Constructing Conflict Management Systems; Chapter 6 - Large-Scale Interventions; Chapter 7 - Working with Public Issues; Part IV - Toward Better Social Worlds; Chapter 8 - A Conversation with Friends; Appendix - Principled Practice : On Theory-Based Intervention; Bibliography; Index; About the Authors
Sommario/riassunto	This book uses a communication perspective to address insights and methods in private mediation, small group facilitation, system design, large-scale interventions, and public issue management.