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Altri autori (Persone)	AnumbaC. J (Chimay J.) EgbuCharles O CarrilloPatricia M
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5.3 Preparing the organisational context for knowledge lifecycle

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8.2 Knowledge management and innovations: building and maintaining capabilities8.3 Knowledge management and improved innovations:

issues of strategy, process, structure, culture and technology; 8.4

Managing knowledge for exploiting innovations: implications for

managers; 8.5 Conclusions; References; 9 Performance Measurement in Knowledge Management; 9.1 Introduction; 9.2 Why measure the

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Sommario/riassunto

A key problem facing the construction industry is that all work is done by transient project teams, and in the past there has been no structured approach to learning from projects once they are completed. Now, though, the industry is adapting concepts of knowledge management to improve the situation. This book brings together 13 contributors from research and industry to show how managing construction knowledge can bring real benefits to organisations and projects. It covers a wide range of issues, from basic definitions and fundamental concepts, to the role of information technology, and en
