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Sommario/riassunto	Many tools are on offer to politicians and other policy-makers when they seek to change policy outcomes. Often they choose to concentrate on one set of tools, but fail to see the costs as well as the benefits - and may not consider the available evidence regarding their effectiveness. This innovative new textbook clearly sets out the main tools of government, and provides an analysis of their efficacy when applied to public problems. Each chapter examines the relative benefits and costs of using a key tool that is available to improve policy outcomes, drawing on a diverse lite