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Sommario/riassunto	Defining and Delivering Successful Professional Practice Series. Evaluating Impact: Evaluation and Continual Improvement for Performance Improvement Practitioners. by Ingrid Guerra-Lopez, Ph.D. Evaluation takes enormous time, money and resources. So, why do we go through all the trouble? Because the ultimate goal is to create positive change-and that's where this practical book comes in. Evaluating Impact uses a common-sense approach to conducting data-driven evaluations that are simple and efficient-and deliver the improved and measurable performance you want. This is the sixth in the Defin

