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Nota di bibliografia	Includes bibliographical references at the end of each chapters and index.
Nota di contenuto	Cover; Title; Copyright; Contents; Preface; How to Use This Book; For the Classroom; For a Small Group; Individually; Share Communication Case Studies for Health Care Professionals, Second Edition: An Applied Approach; Section I: Provider Communication; Communication Theory-Interpersonal Communication; Bibliography; Chapter 1: Learning to Talk Like a Health Care Provider; Initial Interaction; Role Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication; Follow-Up Discussion; Key Points Take-Away ConsiderationsChapter 2: See One, Do One, Teach One; Initial Interaction; Role Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication; Follow-Up Discussion; Key Points; Take-Away Considerations; Chapter 3: The Biomedical Model; Initial Interaction; Role Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication; Follow-Up Discussion; Key Points; Take-Away Considerations; Chapter 4: The Biopsychosocial Model Initial InteractionRole Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication; Follow-Up Discussion; Key

Points; Take-Away Considerations; Chapter 5: Autonomy Is a Myth; Initial Interaction; Role Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication; Follow-Up Discussion; Key Points; Take-Away Considerations; Chapter 6: Bad News; Initial Interaction; Role Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication; Follow-Up Discussion; Key Points; Take-Away Considerations; Chapter 7: Closings; Initial Interaction; Role Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication; Follow-Up Discussion; Key Points; Take-Away Considerations; Chapter 8: Follow-Up; Initial Interaction; Role Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication; Follow-Up Discussion; Key Points; Take-Away Considerations; Chapter 9: I've Got the License, So We're Doing It My Way; Initial Interaction; Role Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication; Follow-Up Discussion; Key Points; Take-Away Considerations; Chapter 10: I Just Need to Put Your Information in the Computer; Initial Interaction; Role Play and/or Analyze the Following Example; Discussion Questions; Interactive Activity; Interaction Rewrite; Enhanced Interpersonal Communication

Sommario/riassunto

Praise for the first edition: ". . . allows students and faculty to explore real-life health communication behaviors through role-playing, interactive exercises, and examples . . . easily adapted for use in many situations, sensitivity and diversity training . . . very worthwhile book for every medical faculty member working to instill professionalism . . . in students." - Vincent Carr, DO, MSA, FACC, FACP. Uniformed Services University of the Health Sciences. The importance of good communication between health professionals and patients has been well documented. Not only does it foster p
