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Nota di contenuto	Implementation of change in healthcare : a complex problem / Richard Grol, Michel Wensing Theories on implementation of change in healthcare / Michel Wensing, Richard Grol Effective implementation of change in healthcare : a systematic approach / Richard Grol, Michel Wensing Planning and organizing the change process / Richard Grol, Michel Wensing Characteristics of successful innovations / Richard Grol, Michel Wensing Clinical practice guidelines as a tool for improving patient care / Jako Burgers, Trudy van der Weijden, Richard Grol Indicators for quality and safety of care / Joze Braspenning, Rosella Hermens, Hilly Calsbeek, Stephen Campbell, Philip van der Wees, Richard Grol Determinants of implementation / Michel Wensing, Richard Grol Methods to identify and analyze determinants of implementation / Michel Wensing, Richard Grol, Michel Wensing Dissemination of innovations / Richard Grol, Michel Wensing Educational implementation strategies / Michel Wensing, Cornelia Fluit, Jeremy Grimshaw, Richard Grol Clinical performance feedback and decision support / Noah Ivers, Benjamin Brown, Jeremy Grimshaw Engaging patients in healthcare improvement and innovation / Glyn

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	Elwyn, Amy Price Organizational implementation strategies / Michel Wensing, Miranda Laurant, Richard Grol Patient safety strategies / Marieke Zegers, Mirelle Hanskamp-Sebregts, Hub Wollersheim, Charles Vincent Health system strategies for implementation / Michel Wensing, Holger Pfaff, Richard Grol Multifaceted implementation strategies / Marlies Hulscher, Michel Wensing Planning of implementation / Richard Grol Experimental designs for evaluation of implementation strategies / Michel Wensing, Jeremy Grimshaw Observational evaluation of implementation strategies / Michel Wensing, Jeremy Grimshaw Process evaluation of implementation strategies / Marlies Hulscher, Michel Wensing Economic evaluation of implementation strategies / Johan L. Severens, Ties Hoomans, Eddy Adang, Michel Wensing.
Sommario/riassunto	"Strategies for successfully updating and improving health care organizations of all kinds. Health care is always evolving and improving. However, the rapid speed of medical advancement can make the adoption of new technologies and practices a challenging process ? particularly in large organizations and complex networks. Any projected impact upon quality and outcomes of care must be carefully evaluated so that changes may be implemented in the most efficacious and efficient manner possible. Improving Patient Care equips professionals and policymakers with the knowledge required to successfully optimize health care practice. By integrating scientific evidence and practical experience, the text presents a cohesive and proven model for practice change and innovation, complete with analysis of innovation, target group and setting; selection and application of strategies; and evaluation of process, outcomes and costs. This new third edition also includes: Newly written chapters on clinical performance feedback, patient engagement, patient safety, evaluation designs, and methods for process evaluation; Increased emphasis on the role of contextual influences in implementation and improvement; New research examples from across the world and updated scientific literature throughout"