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Nota di contenuto	Cover; Contents; Preface; Editors' Preface; Acknowledgements; Contributors; Chapter 1 - Integrated Performance Management: New Hype or New Paradigm?; Part I: An Overview of Traditional PERFORMANCE Management Frameworks; Chapter 2 - Performance from a Finance Perspective: Shareholder Value and Beyond; Chapter 3 - Performance Management from a Control Perspective: Introducing the Balanced Scorecard; Chapter 4 - Performance at the Operational Level: Quality- and Time-Based Competition; Chapter 5 - Managing Risk, Managing Value Part II: The Integrated Performance Management Framework:

Constituent Elements Chapter 6 - Performance Goals and the Strategy Formation Process; Chapter 7 - Obtaining Better Performance through Business Process Orientation; Chapter 8 - Strategic Information Systems Alignment; Chapter 9 - Integrated Performance Management through Effective Management Control; Chapter 10 - Organizing for Performance; Chapter 11 - Human Resource Management and Integrated Performance Management: A Mutual Relationship?; Chapter 12 - The Informal Organization: Leading for Performance Chapter 13 - Strategic Rewards and Reward Strategies Chapter 14 - Change, Learning and Performance: Three of a Kind?; Chapter 15 - Towards a More Integrated Approach to Strategic Alignment; Part III: Adding a New Dimension to Integrated Performance Management: Introducing the Concept of Maturity Alignment; Chapter 16 - Introducing Maturity Alignment: Basic Concepts; Chapter 17 - Finding the Optimal Maturity Level and Linking it to Performance; References; Index

Sommario/riassunto

Linking various disciplines and management functions this book provides the reader with a concrete framework to manage organizations successfully. The contributors do not isolate a single strategy to manage performance. Instead, the book focuses on a range of strategies providing the reader with an introduction to each one.
