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Nota di contenuto	Foreword -- The A to Z of CSR - Introduction / Wayne Visser and Dirk Matten -- About the editors -- List of contributors -- A -- 3 Rs -- AA 1000 Series of Standards on Accountability -- Access to Medicine Index -- Accountability -- Accountability -- Accounting -- Accreditation -- Activism -- Advertising -- Affirmative Action -- Africa -- African Institute for Corporate Citizenship (AICC) -- Agenda 21 -- Agricultural Sector -- AIDS -- Air Pollution -- Alliance2015 -- Animal Rights -- Animal Testing -- Animal Welfare -- Anti-Capitalism -- Anti-Competitive Behaviour -- Anti-Globalisation -- Anti-Slavery International -- Apparel Industry Partnership (AIP) Code -- Asia --

Assurance -- ATTAC -- Auditing -- Australia -- Automotive Sector -- B -- Banking Sector -- Base of the Pyramid (BOP) Model -- Basel Convention -- Benchmarking -- Best in Class Investing -- Best Practice -- Biodiversity -- Biomimicry -- Bioremediation -- Biotechnology -- Black Economic Empowerment -- Bluewash -- Boardroom Pay -- Boycotts -- Branding -- Bribe Payers Index -- Bribery -- Brundtland Commission -- Business and Human Rights Resource Centre -- Business Case -- Business Charter for Sustainable Development -- Business Ethics -- Business for Social Responsibility (BSR) -- Business in the Community (BITC) -- Business Principles for Countering Bribery -- Business Social Compliance Initiative (BSCI) -- C -- CACG Principles -- Carbon Balance -- Carbon Credits -- Carbon Disclosure Project (CDP) -- Carbon Funds -- Carbon Neutral -- Carbon Offsetting -- Carbon Sink -- Carbon Tax -- Carbon Trading -- Cause-Related Marketing -- Caux Round Table -- CERES Principles -- Certification -- Change Management -- Charity -- Chemicals Sector -- Child Labour -- Civil Regulation -- Civil Society Organisations (CSOs) -- Clean Development Mechanism (CDM) -- Clean Technology -- Cleaner Production -- Climate Change -- Club of Rome -- Code of Labour Practices for the Apparel Industry Including Sportswear -- Codes of Conduct -- Codes of Ethics -- Codes of Practice -- Combined Code on Corporate Governance -- Common Good -- Commonwealth Corporate Governance Principles -- Community Development -- Community Investing -- Competitive Advantage -- Conflict of Interest -- Conservation -- Consumer Rights -- Consumerism -- Continual Improvement -- Copenhagen Communiqué -- Corporate Affairs -- Corporate Citizenship -- Corporate Communications -- Corporate Culture -- Corporate Environmental Management -- Corporate Foundation -- Corporate Governance -- Corporate History -- Corporate Responsibility -- Corporate Responsibility Index -- Corporate Responsibility Officer Association (CROA) -- Corporate Social Entrepreneur -- Corporate Social Investment -- Corporate Social Opportunity -- Corporate Social Performance (CSP) -- Corporate Social Responsibility -- Corporate Social Responsiveness -- Corporate Sustainability -- Corporate Volunteering -- Corruption -- Corruption Perception Index -- Cradle-to-Cradle -- Cradle-to-Grave -- Credit Crunch -- CSR 2.0 -- CSR Academy -- CSR Asia -- CSR Competency Framework -- CSR Europe -- Cultural Issues -- D -- Developing Countries -- Development -- Digital Divide -- Discrimination -- Diversity -- Domini 400 Social Index -- Donations -- Donors -- Dow Jones Sustainability Indexes -- Downsizing -- Drug and Alcohol Testing -- Due Diligence -- Due Process -- E -- Earth Charter -- Earth Summit -- Eco-Efficiency -- Eco-Friendly Products and Services -- Eco-Labelling -- Eco-Management and Audit Scheme (EMAS) -- Eco-Subsidies -- Eco-Taxation -- Ecological Footprint -- Ecosystem Degradation -- Ecotourism -- Economically Targeted Investment -- E-Learning -- Emerging Markets -- Emission Trading -- Employee Rights -- Employee Volunteering -- Empowerment -- Energy Management -- Engagement -- Environment -- Environment, Health and Safety (EHS) -- Environmental Accounting -- Environmental Auditing -- Environmental Champions -- Environmental Due Diligence -- Environmental Entrepreneurship -- Environmental Excellence -- Environmental Impact Assessment (EIA) -- Environmental Liabilities -- Environmental Management -- Environmental Management System (EMS) -- Environmental Movement -- Environmental Reporting -- Environmentally Friendly Products and Services -- Equal Opportunities -- Equator Principles -- Equity -- Ergonomics -- Ethical Consumption -- Ethical Decision-Making --

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-- I -- ICC Business Charter for Sustainable Development -- ICFTU Code of Labour Practice -- IFC Social and Environmental Performance Standards -- ILO Declaration on Fundamental Principles and Rights at Work -- ILO-OSH 2001 Guidelines on Occupational Safety and Health Management Systems -- ILO Tripartite Declaration of Principles Concerning Multinational Enterprises and Social Policy -- Impact Assessment -- Indigenous People -- Industrial Ecology -- Infrastructure Sector -- Institute for Corporate Culture Affairs (ICCA) -- Institute of Environmental Management and Assessment (IEMA) -- Institute of Social and Ethical Accountability -- Integrated Pollution Control -- Integrity -- Intellectual Property Rights (IPRs) -- Interested and Affected Parties -- Interfaith Declaration: A Code of Ethics on International Business for Christians, Muslims and Jews -- Intergenerational Equity -- International Accreditation Forum (IAF) -- International Aid Transparency Initiative (IATI) -- International Association for Business and Society (IABS) -- International Association for Impact Assessment (IAIA) -- International Auditing and Assurance Standards Board (IAASB) -- International Business Leaders Forum (IBLF) -- International Federation for Alternative Trade (IFAT) -- International Organic Accreditation Service (IOAS) -- Intragenerational Equity -- ISAE 3000 Standard for Assurance Engagements -- ISEAL Alliance -- Islamic Banking -- ISO 9000 Series of Standards on Quality Management -- ISO 14000 Series of Standards on Environmental Management -- ISO 26000 Standard on Corporate Social Responsibility -- J -- Johannesburg Declaration on Sustainable Development -- Joint Implementation -- K -- Kimberley Process -- King Report on Corporate Governance in South Africa -- Kyoto Protocol -- L -- Labelling -- Labour Issues -- Labour Relations -- Land Contamination -- Latin America -- Leadership -- Learning -- Legal Compliance -- Legislation -- Licence to Operate -- Life Cycle Assessment -- Living Wage --

Lobbying -- Local Economic Development -- London Benchmarking Group Model -- London Principles -- Low Climate Risk Economy -- M -- Maquiladoras Standards of Conduct -- Marine Stewardship Council (MSC) -- Market Based Instruments -- Marketing Ethics -- Media Sector -- Microfinance -- Microlending -- Millennium Development Goals (MDGs) -- Mining and Minerals for Sustainable Development (MMSD) -- Mining Sector -- Montreal Protocol -- Moral Case -- Moral Responsibilities -- N -- National Corporate Responsibility Index -- Natural Capitalism -- Natural Step Framework -- New Economics -- Non-Financial Assurance -- Non-Financial Reporting -- Non-Governmental Organisations (NGOs) -- North America -- North-South Divide -- Not In My Back Yard (NIMBY) -- O -- Occupational Health and Safety (OHS) -- OECD Convention on Combating Bribery of Foreign Public Officials in International Business Transactions -- OECD Guidelines for Multinational Enterprises -- OECD Principles of Corporate Governance -- Off-Shoring -- OHSAS 18001 Standard on Occupational Health & Safety -- Oil and Gas Sector -- Operating and Financial Review (OFR) -- Organic Food -- Organisational Culture -- Ozone Depletion -- P -- Partnerships -- Peak Oil -- Persistent Organic Pollutants (POPs) -- Personal and Household Goods Sector -- Pharmaceutical Sector -- Philanthropy -- Policies -- Political Action Committees -- Polluter Pays Principle -- Pollution -- Ponzi Scheme -- Poverty -- Precautionary Principle -- Pressure Groups -- Privacy -- Privatisation -- Product Stewardship -- Product Take-Back Schemes -- Public Affairs -- Public Goods -- Public Interest -- Public Participation -- Public Relations -- Public-Private Partnerships (PPP) -- Q -- Quality Management -- R -- Race to the Bottom -- Rainforest Alliance Certification -- Recycling -- Regulation -- Renewable Resources -- Report Verification -- Reporting -- Reputation -- Research -- Responsible Care Programme -- Responsible Competitiveness -- Responsible Competitiveness Index -- Retail Sector -- Rio Declaration on Environment and Development -- Rio Earth Summit -- Risk Management -- Roundtable on Sustainable Palm Oil (RSPO) -- S -- SA 8000 -- Safety -- Sarbanes-Oxley Act -- Security -- Self-Regulation -- Shareholder Activism -- Shareholder Democracy -- Shareholder Resolution -- SIGMA Project -- Sin Taxes -- Small and Medium Sized Enterprises (SMEs) -- Social Accountability International (SAI) -- Social and Environmental Accounting -- Social Auditing -- Social Enterprise -- Social Entrepreneurship -- Social Impact Assessment -- Social Innovation -- Social Investment -- Social Justice -- Social Reporting -- Social Responsibility -- Social Venture Network -- Socially Responsible Investment (SRI) -- Society for Business Ethics -- Sponsorship -- Stakeholder Democracy -- Stakeholder Engagement -- Stakeholder Management -- Stakeholder Theory -- Stakeholders -- Stewardship -- Stockholm Convention on Persistent Organic Pollutants (POPs) -- Strategic CSR -- Strategic Impact Assessment -- Sub-Prime Loans -- Subsidies -- Sullivan Principles -- Supply Chain -- Sustainability -- Sustainability Reporting -- Sustainability Reporting Guidelines -- Sustainable Consumption -- Sustainable Consumption and Production -- Sustainable Development -- Sustainable Enterprise -- Sustainable Enterprise Economy -- Sustainable Livelihoods -- Sustainable Marketing -- Sweatshops -- T -- Take-Back Schemes -- Tax Avoidance -- Technology Sector -- Telecommunications Sector -- Tobin Tax -- Traceability -- Tragedy of the Commons -- Transparency -- Transparency International -- Travel and Leisure Sector -- Triple Bottom Line -- TRIPS (Trade Related Aspects of International Property Rights) Agreement -- U -- UN Conference on Environment and Development -- UN Convention

Against Corruption -- UN Declaration Against Corruption and Bribery in International Commercial Transactions -- UN Global Compact -- UN Millennium Development Goals (MDGs) -- UN Norms on the Responsibilities of Transnational Corporations and Other Business Enterprises with Regard to Human Rights -- UN Principles for Responsible Investment -- UN Principles for Responsible Management Education (PRME) -- UN Universal Declaration on Human Rights -- UNEP Finance Initiative -- UNEP International Declaration on Cleaner Production -- UNEP Statement by Banks on the Environment and Sustainable Development -- UNEP Statement of Environmental Commitment by the Insurance Industry -- Union Busting -- US Federal Sentencing Guidelines -- US Superfund Legislation -- Utilities Sector -- V -- Value Chain -- Value Creation -- Values -- Verification -- Voluntary Principles on Security and Human Rights -- Voluntary Self-Regulation -- Volunteering -- W -- Waste Management -- Water Management -- Water Pollution -- Whistle-Blowing -- White Collar Crime -- Wolfsberg Anti-Money Laundering (AML) Principles -- Work-Life Balance -- World Business Council for Sustainable Development (WBCSD) -- World Commission on Environment and Development -- World Economic Forum -- World Fair Trade Organization (WFTO) -- World Federation of Sporting Goods Industry Code of Conduct -- World Social Forum -- World Summit on Sustainable Development (WSSD) -- World Trade Organisation (WTO) -- Z -- Zen -- List of abbreviations.

Sommario/riassunto

The A to Z of Corporate Social Responsibility is a unique publication and is the culmination of over a hundred of the world's leading thinkers, opinion formers, academic and business people providing an easy-to-use guide to CSR: from general concepts such as sustainability, stakeholder management, business ethics and human rights to more specific topics such as carbon trading, microfinance, biodiversity, the Base of the Pyramid model and globalisation. In addition to definitions of the most important terms across the wide range of CSR associated topics, this book also covers all the most important codes and guidelines, such as the Equator Principles, the UN Global Compact and ISO standards, as well as providing background on organizations such as the World Business Council for Sustainable Development and Transparency International and profiles of CSR in particular industries and regions.
