Record Nr. UNINA9910814149703321 Autore Jurkowski Elaine Theresa Titolo Implementing culture change in long-term care: benchmarks and strategies for management and practice / / Elaine T. Jurkowski New York, : Springer, c2013 Pubbl/distr/stampa 1-78539-304-9 **ISBN** 0-8261-0909-8 Edizione [1st ed.] Descrizione fisica 1 online resource (316 p.) Disciplina 362.16 Soggetti Long-term care facilities Benchmarking (Management) Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Includes bibliographical references and index. Nota di bibliografia Nota di contenuto The changing landscape of our long-term care population: the demographic shift -- Introduction to long-term care settings and culture change -- Philosophical paradigms impacting long-term care settings -- Artifacts of culture change: an overview of purpose and measurement practices -- Care practices -- Environment benchmarks/artifacts -- Family and community practices -- Leadership benchmarks/artifacts -- Workplace practice benchmarks/artifacts --Outcome practices -- The assessment process: identifying a road map for success -- From assessment to action: building on the planning process -- Partners for change: residents and family -- Building coalitions of effective change agent teams -- Legal and regulatory bodies and the culture change process -- A vision for the future. Sommario/riassunto ""The publication of Implementing Culture Change in Long-Term Care marks the beginning of a new era in the aging services profession. This book is the Rosetta Stone of the culture change movement. Dr. Jurkowski's skillful blend of theory, research, and practice addresses the movement's most urgent needs and makes the work of culture change advocates accessible to a broader and more influential audience....This book is the future in paper and ink."". From the Foreword by Bill Thomas, MD. Founder of the Eden Alternative and the

Green House Project. This text offers a strategic approach for prom