

1. Record Nr.	UNINA9910814022303321
Titolo	Politeness in professional contexts. // Dawn Archer, Karen Grainger and Piotr Jagodzinski
Pubbl/distr/stampa	Amsterdam, Netherlands ; ; Philadelphia, Pennsylvania : , : John Benjamins Publishing Company, , [2020]
ISBN	90-272-6085-0
Descrizione fisica	1 online resource (334 pages) : illustrations
Disciplina	177.1
Soggetti	Courtesy Politeness (Linguistics) Interpersonal relations Business etiquette
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Sommario/riassunto	"Much like in everyday life, politeness is key to the smooth running of relationships and interactions. Professional contexts, however, tend to be characterised by a plethora of behaviours that may be specific to that context. They include 'polite' behaviours, 'impolite' behaviours and behaviours that arguably fall somewhere between - or outside - such concepts. The twelve chapters making up this edited collection explore these behaviours in a range of communication contexts representative of business, medical, legal and security settings. Between them, the contributions will help readers to theorize about - and in some cases operationalize (im)politeness and related behaviours for - these real-world settings. The authors take a broad, yet theoretically underpinned, definition of politeness and use it to help explain, analyse and inform professional interactions. They demonstrate the importance of understanding how interactions are negotiated and managed in professional settings. The edited collection has something to offer, therefore, to academics, professionals and practitioners alike"--