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Nota di contenuto	Introduction / Colin Gray and Salvatore Zappala Stage models of ICT adoption in small firms / Colin Gray Social influence and diffusion of innovations in education / Carlo Tomasetto and Felice Carugati Climate for innovation, attitudes to Internet and ICT adoption in small firms / Salvatore Zappala and Guido Sarchielli Changing leadership cultures in e-commerce service industry / Mikko J. Ruohonen E- business and small firms in London / Jane Tebbutt The value of Internet forums to small rural businesses / Robert Mochrie, Laura Galloway and David Deakins E-business and the work organization in craft enterprises / Sabine Wendt, Tatjana Grek and Lothar Lissner Internet marketing and the Portuguese marketplace / Rute Xavier and Francisco Costa Pereira E-marketing adoption in organizations / Abdel Monim Shaltoni World wide markets and the World Wide Web : problems and possibilities for small businesses / Heather Fulford Website usability : cognitive versus activity theory approaches / Elvis Mazzoni Consumption on the Internet / Laura Sartori Affective

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	states, purchase intention and perceived risk in online shopping / Elfriede Penz and Erich M. Kirchler Risk perception in online shopping / Marco G. Mariani and Salvatore Zappala The fun side of the Internet / Daniele Scarpi Risk perception as a motivational barrier for online purchasing / Annamaria S. de Rosa, Elena Bocci and Sara Saurini Conclusions : common themes and future perspectives / Salvatore Zappala and Colin Gray.
Sommario/riassunto	This publication deals with the impact of Information and Communications Technologies (ICT) on small businesses and consumers. Its coverage includes the adoption of ICT by small firms; the use of ICT applications to support marketing and sales transactions; and the factors that influence consumers' online purchasing decisions.