

1. Record Nr.	UNINA9910813606603321
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Titolo	Social work & ICT // Andrew Hill & Ian Shaw
Pubbl/distr/stampa	Thousand Oaks, Calif., : Sage Publications Inc., 2011 Thousand Oaks, Calif. : , : Sage Publications Inc., , 2011
ISBN	9781446245071 1446245071 9781446269541 144626954X 9781283858984 1283858983 9781446210000 1446210006
Edizione	[1st ed.]
Descrizione fisica	1 online resource (137 p.)
Altri autori (Persone)	Shawlan <1945->
Disciplina	361.30285
Soggetti	Social service - Information technology Social service - Data processing Social service - Technological innovations Social service - Computer network resources
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	COVER; Contents; About the Authors; Introduction; 1. Best Practice for Social Work and ICT; 2. ICT Use in Social Work; 3. Service Users, Carers and ICT; 4. Technology and Professional Practice; 5. ICT and Social Work Agencies; 6. Social Work Programmes in the Virtual World; 7. ICT and Practice Based Learning; References; Index
Sommario/riassunto	Information and Communication Technologies (ICTs) have become an integral part of social and working lives. Within social work ICTs play a vital role, helping professionals to store and share information and contributing to new forms of practice. This book asks why ICT is used and how it affects practice.