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Nota di bibliografia	Includes bibliographical references (p. [251]-256) and index.
Nota di contenuto	part Part I Five stories of management -- chapter People and places -- chapter 1 Marcia -- chapter 2 Bob -- chapter 3 Noreen -- chapter 4 Lok -- chapter 5 Janet and Jeeva -- part Part II Thinking about residential care: its context, organisation and management -- chapter 6 The wider picture and the core task -- chapter 7 Becoming a good manager in a hostile environment -- part Part III The practicalities of managing a therapeutic social ecology -- chapter 8 Residents -- chapter 9 Staff -- chapter 10 The building: the therapeutic environment -- chapter 11 Money, budgets and finance -- chapter 12 Putting it all together and making it work: the therapeutic ecology in action -- part Part IV Outside influences -- chapter 13 Feet of clay, seats of power, ivory towers-and egg mayonnaise on the keyboard -- chapter 14 The policy lite -- chapter 15 Inspection and independent outsiders: protecting residents.
Sommario/riassunto	Managing Residential Care puts forward suggestions for improving the development of residential care through better management. Extended examples and realistic case studies throughout demonstrate how managers can succeed and how sometimes the powerful forces of mismanagement can obstruct them.

