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Sommario/riassunto	This mediation how-to manual brings together the collective wisdom of two of the field's most renowned founders, John Michael Haynes and Larry Sun Fong. The book not only covers a range of mediation cases, but also uniquely provides feedback from the clients as they reflect on the sessions and report on what worked best for them.Beginning with a review of the theoretical underpinnings of the Haynes model of mediation, the book then presents six case studies with each demonstrating one or more of the organizing principles of mediation. The sessions examined reflect the different mediation areas currently being practiced—business, employment, neighborhood, adoption, education, and family.The book goes beyond simply reporting what mediators experience as it shares the insights and motivations of Fong

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and Haynes. This well-rounded approach includes the exploration of	
the clients' thoughts, helping readers to incorporate successful	
organizing principles into their own mediation practices.	