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	Soggetti	Information behavior
		Information services - Use studies
		Online information services - Use studies
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		Electronic information resources - Use studies
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	Nota di contenuto	Information needs and user studies -- Human information behaviour studies and models -- Usability study basics -- Usability study participants -- Usability data analysis -- Web usability -- The usability of digital libraries -- Digital divide, digital natives and usability -- Issues and trends in usability research.
	Sommario/riassunto	Information users and usability constitute the main building blocks of today's electronic information world. This important new text is the first to give a holistic overview of all of the necessary issues relating to information users and the usability of information services in the digital world, including user-centred design, and the characteristics and behaviour of information users. This book helps readers understand why information users and the usability of information services are important and equips them to play a proper role in designing user-centred information systems and services and to properly exploit information services for the maximum benefit of users. It covers all of

the major issues, the current situation and what the various research studies from around the world show. It includes chapters, covering: information users; human information behaviour; usability of information systems and services; usability: internet and web information services; usability: digital libraries and information services; barriers to information access and usability; the digital divide and social inclusion; the digital divide and usability of digital information services: the global perspectives; and, current issues and trends. It is an essential reading for researchers and practitioners interested in the design and evaluation of digital information systems and services, as well as for students on library, information, and digital library courses.