1. Record Nr. UNINA9910812731703321 Autore Stewart Katherine A Titolo Storied conflict talk: narrative construction in mediation / / Katherine A. Stewart, Madeline M. Maxwell Amsterdam; ; Philadelphia, : John Benjamins, 2010 Pubbl/distr/stampa **ISBN** 1-282-55852-8 9786612558528 90-272-8826-7 Edizione [1st ed.] Descrizione fisica 1 online resource (147 p.) Collana Studies in narrative; ; 12 Altri autori (Persone) MaxwellMadeline M Disciplina 303.6/9014 Soggetti Discourse analysis, Narrative Conflict management Conversation analysis Sociolinguistics Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Bibliographic Level Mode of Issuance: Monograph Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Storied Conflict Talk -- Editorial page -- Title page -- LCC data --Table of contents -- Introduction -- 1. Project overview -- 2. Construction of stories in conflict interactions -- 3. Purpose of the study -- 3.1 The bilateral adversarial narrative pattern -- 3.2 Alternative dispute narrative patterns -- 4. Environment of the study --5. Contributions -- 6. Scope and limitations of study -- 7. Chapter overview -- Review of the literature -- 1. Conflict talk -- 1.1 Goals and aims of conflict talk -- 1.2 Moral conflict -- 1.3 Intractability -- 1.4 Models of conflict talk -- 1.4.1 Individual traits, style, and gender --1.4.2 The speech act model -- 1.4.3 The interaction model -- 1.5 Structures of conflict talk -- 1.5.1 Initiatory structures -- 1.5.2 Trajectories of ongoing conflict talk -- 1.5.3 Terminating conflict talk -- 1.6 Discursive mechanisms and strategies -- 1.6.1 Questioning --1.6.2 Mitigation -- 1.6.3 Metadiscourse -- 1.6.4 Accusations and attributions -- 1.6.5 Silence -- 1.6.6 Level of directness -- 1.6.7 Turn management -- 2. Narrative theory and narrative analysis -- 2.1 History -- 2.2 Narrative models -- 2.2.1 Performer and audience --

2.2.2 Emergence -- 2.3 Positioning and identity -- 2.3.1 Master

narratives and counter-narratives -- 2.4 Storytelling and accountability -- 3. Mediation and the impact of mediators -- 3.1 Narrative mediation -- 4. Summary of literature review -- Data and method -- 1. Data collection -- 2. Method of analysis -- Communicative construction of adversarial narratives -- 1. Overview -- 2. Adversarial narrative criteria -- 3. Communicative practices -- 3.1 Initial accusation -- 3.2 Defense and counter-accusations -- 3.3 Mediator communicative practices -- 4. Adversarial narratives in the cases -- 4.1 Case 1: Dissertation discord -- 4.2 Case 2: Ballroom blunder -- 4.3 Case 3: Departmental disagreement.

4.4 Case 4: Tenant tensions -- 4.5 Case 5: Disputed damages -- 5.

4.4 Čase 4: Tenant tensions -- 4.5 Case 5: Disputed damages -- 5. Summary -- Co-construction of alternative dispute narratives -- 1. Overview -- 2. Case 1: Dissertation discord -- 2.1 April's story -- 2.2 Bob's story -- 2.3 Mediators as audience -- 2.4 Co-construction of intertextual narrative -- 2.5 Conclusion -- 3. Case 2: Ballroom blunder -- 3.1 Adversarial narrative colonization processes -- 3.2 Introduction of alternative narrative by mediators -- 3.3 Narrative coalescence -- 3.4 Conclusion -- Conclusion -- 1. Summary of findings -- 2. Future research directions -- 3. Implications for mediation practice -- Bibliography -- Name index -- Subject index -- The series Studies in Narrative.

Sommario/riassunto

Narrative analyses routinely investigate autobiographical and interview data. This book examines narratives-in-interaction co-constructed by participants in formal mediation sessions, by asking how many of the five cases in the videotaped data display the adversarial narrative pattern pervasive within the interpersonal conflict literature, and secondly what other narrative patterns may be present, and how do they work? Focusing simultaneously at the utterance level and the macro-levels present within the larger dispute context, this book reveals situated communicative practices by which interlocutors interactively construct, resist, reproduce, and intertextually transform adversarial narratives to produce outcomes consonant with their underlying interests. In contrast to the dramaturgical model traditionally used in narrative research, this book illuminates the emergent, microgenetic character of narrative development.