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MINORITIES INTO THE LIBRARY PROFESSION - A BRIEF SURVEY OF THE

PROFESSION -- DEVELOPING A NEW APPROACH TO PARTNERING IN THE

U.S. FEDERALLY FUNDED PROGRAM -- Socializing, Mentoring, and Coaching -- MENTORING PROGRAMS IN U.S. ACADEMIC LIBRARIES - A LITERATURE REVIEW -- ROLES OF COACHING AND MENTORING IN ATTRACTING RECRUITS AND SOCIALIZING ENTRANTS TO THE

FORMAL MENTORING PROCESS -- PEER COACHING FOR THE NEW LIBRARY -- TRANSMISSION OF A PROFESSIONAL CULTURE: TRANSITION MENTORING -- Four Generations in One Workplace -- GENERATIONAL TUG-OF-WAR - PLAYING NICE BETWEEN MILLENNIALS AND BABY BOOMERS IN A MULTI-GENERATIONAL STAFF -- THE INTERNAL WORLD OF LIBRARIES AND THE CHALLENGE OF CIVILITY -- WORKFORCE PLANNING: A CASE STUDY - INITIATIVES TO POSITION THE VICTORIA UNIVERSITY LIBRARY WORKFORCE TO MEET FUTURE NEEDS -- Wanted: New Managers. New Leaders -- GROWING NEXT GENERATION LIBRARY MANAGERS - ARE NEW LIBRARIANS RELUCTANT TO STEP INTO MANAGEMENT? -- FUTURE LEADERS: WHAT DO THEY THINK? -- KEY FACTORS IN DEVELOPING AS A LEADER - THE LIBRARY SCHOOL, SELF-AWARENESS, EMOTIONAL INTELLIGENCE -- DEVELOPING YOUR LEADERSHIP STYLE - A WORKSHOP -- SUCCESSION PLANNING AND PASSING ON LEADERSHIP - APPROACHES FOR LIBRARY ASSOCIATIONS -- Keeping up with Changing Demands -- STRATEGIES FOR RE-SKILLING THE LIBRARY AND INFORMATION PROFESSION IN NIGERIA --CONTINUING PROFESSIONAL DEVELOPMENT - ITS ROLE IN THE CHANGING EDUCATIONAL AND QUALIFICATION LANDSCAPE OF THE INFORMATION PROFESSION; A CASE STUDY OF THE U.K. -- E-TUTORSHIPS AND E-LEARNING - RE-SKILLING LIBRARIANS FOR INTERACTIVE COMMUNICATION IN VIRTUAL ENVIRONMENTS --GATHERING LEADERSHIP MOMENTUM ACROSS GREAT DISTANCES -CREATING AN ONLINE COMMUNITY OF PRACTICE -- THE SMART ONES -ONE-PERSON LIBRARIANS IN IRELAND AND CONTINUING PROFESSIONAL DEVELOPMENT -- A UNESCO AGENCY OFFERS PROFESSIONAL DEVELOPMENT ACROSS GEOGRAPHICAL AND GENERATIONAL BORDERS -- Evolving Career Trajectories -- WOMEN'S CAREER PROGRESSION IN U.K. ACADEMIC LIBRARIES - ORGANISATIONAL CHANGE AND MANAGEMENT CHANGE -- CAREER, SKILLS, AND PROFESSIONAL DILEMMAS - A FRAMEWORK FOR INFORMATION-DOCUMENTATION TRANSFORMATION -- LIBRARY AND INFORMATION SCIENCE GRADUATES FROM SPAIN - PROFESSIONAL TRAINING AND WORKFORCE ENTRY -- THE NEXT GENERATION OF PROFESSIONAL LIBRARIANS - JOB SEARCH IN THE PERSIAN GULF AND WITH INTERNATIONAL ORGANIZATIONS -- Education for the Profession - Critiques from the Field -- TOWARDS A NEW LIBRARY PROFESSIONAL - REFLECTIONS ON THE QUALITY LEADERS PROJECT - YOUTH -- SKILLS FOR FUTURE AND CURRENT LIBRARY AND INFORMATION PROFESSIONALS - PERCEPTIONS OF ACADEMIC LIBRARIANS IN NEW DELHI -- PATHWAYS TO NEW ACADEMIC LIBRARY PRACTICES - SOUTH AFRICAN EXPLORATION TOWARDS 21ST CENTURY ACADEMIC RESEARCH SUPPORT

Sommario/riassunto

This volume comprises papers prepared for the 8th World Conference on Continuing Professional Development (Bologna, Italy, 18-20 August 2009). Within the broad theme of creating a positive work environment for a multi-generational workforce in library and information organizations, the conference addresses managing between and across generations, mentoring and coaching, attracting people to the profession and developing a new generation of leaders, re-skilling and transferability of skills, succession planning and passing on knowledge.