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Sommario/riassunto	Thinking about cultural differences around the world isn't just an intellectual exercise for managers working in an increasingly global environment. Being able to communicate effectively across cultural differences, understanding how to negotiate complex social situations, and being familiar with the customs and norms of many cultures are

important skills in organizations today. Perhaps even more important than possessing those essential pieces of cultural knowledge is the skill of cultural adaptability-the willingness and ability to recognize, understand, and work effectively across cultural

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