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Nota di contenuto	Preliminaries; Contents; Preface; The Crisis Society: The Rise of the Abnormal; Challenge 1-Right Heart (Emotional IQ); Challenge 2/3-Right Thinking (Creative IQ); Challenge 4-Right Integration (Integrative IQ); Challenge 5-Right Technical Skills (Technical IQ); Challenge 6-Right Transfer (Aesthetic IQ); Challenge 7-Right Soul (Spiritual IQ); When a Whole Society Is in Crisis; Epilogue: A Tale of Two Companies; Major Crises at a Glance; A Brief Primer on Crisis Management; A Theory of Complex Problem-Formation; Index; About the Author
Sommario/riassunto	Disaster is a certainty -- but ""disaster planning"" is not enough.