

1. Record Nr.	UNINA9910811990203321
Autore	Palmes Paul C. <1948->
Titolo	Process driven comprehensive auditing : a new way to conduct ISO 9001:2000 internal audits // Paul C. Palmes
Pubbl/distr/stampa	Milwaukee, Wisconsin : , : ASQ Quality Press, , 2004 ©2005
ISBN	0-87389-282-8 600-00-4775-4
Descrizione fisica	1 online resource (148 p.)
Disciplina	657/.458
Soggetti	Auditing, Internal - Quality control Total quality management - Measurement ISO 9001 Standard
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Meet your customer--top management -- Plan, do : the beginning of the PDCA cycle -- Check, act and the process model : completing the cycle -- PDCA as a process : making the most of a good plan -- Integrating ISO 9001:2000 : systems and their processes -- ISO 9001:2000 Section 4.1 and PDCA : the big picture -- Imagining an ISO 9001:2000 PDCA audit : what questions would we ask? -- The PDCA audit master : the generic ISO 9001:2000 PDCA audit tool -- Using the PDCA guide : adding ISO 9001:2000 PDCA specifics.