Record Nr. UNINA9910811731903321 Risk communication: a mental models approach // M. Granger Morgan **Titolo** ... [et al.] Pubbl/distr/stampa Cambridge;; New York,: Cambridge University Press, 2002 **ISBN** 1-107-12300-3 1-280-41825-7 9786610418251 0-511-81467-4 1-139-14714-5 0-511-17463-2 0-511-06345-8 0-511-05712-1 0-511-30235-5 0-511-07191-4 Edizione [1st ed.] Descrizione fisica 1 online resource (xi, 351 pages) : digital, PDF file(s) Altri autori (Persone) MorganM. Granger <1941-> (Millett Granger) Disciplina 658.4/08 Soggetti Risk communication Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Title from publisher's bibliographic system (viewed on 05 Oct 2015). Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Cover; Half-title; Title; Copyright; CONTENTS; PREFACE; 1 INTRODUCTION: 2 OUR MENTAL MODELS APPROACH; 3 CREATING AN EXPERT MODEL OF THE RISK; 4 MENTAL MODELS INTERVIEWS; 5 CONFIRMATORY QUESTIONNAIRES: 6 DEVELOPMENT AND EVALUATION OF COMMUNICATIONS; 7 CASE STUDIES: APPLICATIONS TO ENVIRONMENTAL RISKS; 8 A MENTAL MODELS APPROACH TO HIV/AIDS; 9 SOME CONCLUDING THOUGHTS; Appendix A; Appendix B; Appendix C; Appendix D; INDEX People today must make decisions about many health, safety, and Sommario/riassunto environmental risks. Nuclear power, HIV/AIDS, radon, vaccines, climate change, and emerging infectious diseases are just some issues that may face them in the news media, ballot box, or doctor's office. In order to make sound choices they need to get good information.

Because their time is limited, that information has to be carefully selected and clearly presented. This book provides a systematic approach for risk communicators and technical experts, hoping to serve the public by providing information about risks. The procedure uses approaches from risk and decision analysis to identify the most relevant information; it uses approaches from psychology and communication theory to ensure that it is understood. This book is written in nontechnical terms, designed to make the approach feasible for anyone willing to try it. It is illustrated with successful communications, on a variety of topics.