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Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	Contents; Series Introduction; Preface; Acknowledgements; 1 My Dad's a Traindriver; 2 Policies and the Law; 3 First Impressions; 4 Classrooms; 5 Special Events; 6 Homework and Holidays; 7 Reporting and Parents' Evenings; 8 Special Needs; 9 Relationships; Bibliography
Sommario/riassunto	Dealing with parents is often harder than dealing with the pupils themselves. This can cause a lot of anxiety and distress amongst teachers. Stern offers practical advice on how to involve parents with school life. He demonstrates how this involvement leads to improved relations thereby alleviating not only the stress of dealing with parents but also reducing the teacher's workload.