

1. Record Nr.	UNINA9910811548403321
Autore	Hornle Julia <1970->
Titolo	Cross-border internet dispute resolution // Julia Hornle
Pubbl/distr/stampa	New York, : Cambridge University Press, 2009
ISBN	1-107-20166-7 9786612058516 0-511-50773-9 1-282-05851-7 0-511-50839-5 0-511-50478-0 0-511-50905-7 0-511-50692-9
Edizione	[1st ed.]
Descrizione fisica	1 online resource (xxxii, 286 pages) : digital, PDF file(s)
Classificazione	86.09
Disciplina	343.09/944
Soggetti	Dispute resolution (Law) - Automation Dispute resolution (Law) - Great Britain Due process of law Electronic commerce - Law and legislation - Great Britain Electronic commerce - Law and legislation
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Title from publisher's bibliographic system (viewed on 05 Oct 2015).
Nota di bibliografia	Includes bibliographical references (p. 264-273) and index.
Nota di contenuto	Introduction -- The concepts of fairness -- Internet disputes -- ADR and applicable law -- ODR and access -- Arbitration and due process -- Internet disputes and fair arbitration -- A model of dispute resolution for the Internet.
Sommario/riassunto	The internet has the potential to increase the number of cross-border disputes between a wide range of different users. For many internet disputes, the use of Online Dispute Resolution (ODR) becomes critical. ODR uses information technology (such as expert systems) and internet communication applications (such as webforms or web filing platforms) to resolve disputes outside the courts. Although ODR is a progeny of ADR, using some of the same processes such as mediation and arbitration, ODR is also different in that it adds new and transformative

technology and processes. This book sets out the process standards with which ODR, and in particular online arbitration, should comply and shows how these standards can be implemented in the real world. It considers applicable law and enforcement, thus providing a blueprint of how online arbitration processes should be devised.
