

1. Record Nr.	UNINA9910811516603321
Autore	Langert Bob
Titolo	The battle to do good : inside McDonald's sustainability journey // by Bob Langert
Pubbl/distr/stampa	Bingley, UK : , : Emerald Publishing, , 2019 ©2019
ISBN	9781787568150 1-78756-817-2 1-78756-815-6
Edizione	[First edition.]
Descrizione fisica	1 online resource (264 pages)
Disciplina	338.76164795
Soggetti	Fast food restaurants - United States - Management Social responsibility of business Sustainable development Business & Economics - Business Ethics Business ethics & social responsibility Empreses - Responsabilitat social Desenvolupament sostenible Restauració ràpida - Estats Units d'Amèrica - Direcció i administració
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Prelims -- Introduction -- The battle against waste -- The battle for farm animals -- The battle of extremism: McCruelty -- The battle to be proactive -- The battle of the waistline and brand health -- The battle for a sustainable supply chain -- The battle for values -- The battle goes to the board room -- The battle for the Amazon Rainforest -- The battle to make a pig's life better -- The battle for better beef -- The battle to lead both business and society -- Endnotes -- Index.
Sommario/riassunto	In The Battle to Do Good, former McDonald's executive Bob Langert takes readers on a behind-the-scenes eye witness account of the mega brand's battle to address numerous societal hot-button issues, such as packaging, waste, recycling, obesity, deforestation, and animal welfare. From the late 80s, McDonald's landed smack in the middle of one

contentious issue after another, often locking horns with powerful NGOs such as Greenpeace, People for the Ethical Treatment of Animals, and Corporate Accountability. This sudden shift from being the beloved Golden Arches since opening its doors in 1955, to the demon of many societal ills, caught McDonald's off guard. Langert chronicles the highs and lows that McDonald's experienced in turbulent times and how its sustainability journey evolved from playing defense to strategically solving issues with unlikely partners, including a whirling dervish, autistic animal scientist, and avid environmentalists from the World Wildlife Fund and Conservation International. Packed with first-hand anecdotes, interviews with key McDonald's executives and NGO leaders, and scores of lessons learned, *The Battle to Do Good* is a sustainability page turner that provides unique insights and guidance on how to successfully navigate and manage today's societal issues to make the business stronger, more relevant, and more profitable.
