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	Sommario/riassunto	This book offers education practitioners insights that will enable them to improve their professional practices in relation to the conceptualisation, design, implementation, assessment and evaluation of approaches to e-learning. The authors pay attention to the perspectives of both teachers and learners when exploring key questions including:. How do online technologies affect pedagogy?. How can online technologies best support learning?. Key Issues in e-Learning avoids simplistic conceptualisations of online teaching and learning. Instead, this text draws on a wide range empirical, concep