Record Nr. UNINA9910810965703321 **Titolo** Managing trauma in the workplace: supporting workers and organizations / / edited by Noreen Tehrani Pubbl/distr/stampa London;; New York,: Routledge, 2010 **ISBN** 1-136-89610-4 1-136-89611-2 1-282-88587-1 9786612885877 0-203-84106-9 Edizione [1st ed.] Descrizione fisica 1 online resource (349 p.) Altri autori (Persone) **TehraniNoreen** Disciplina 616.85/21 Soggetti Post-traumatic stress disorder Psychic trauma Work environment Organization Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Book Cover; Title; Copyright; Contents; Tables; Figures; Contributors; Preface; Part I: The nature of organisational trauma; Chapter 1: Child protection social work and secondary trauma; Chapter 2: Traumatic stress in the police service; Chapter 3: Mental health problems in British veterans; Chapter 4: Compassion fatigue and human resource professionals; Chapter 5: Critical incident stress and the prevention of psychological trauma in air traffic controllers; Chapter 6: The impact of disasters on schools and the school community Chapter 7: The incidence of secondary traumatic stress in workers dealing with traumatizing materials, victims and perpetratorsPart II: Traumatized organisations and business continuity; Chapter 8: The impact of trauma within organisations; Chapter 9: Trauma-organised systems and parallel process; Chapter 10: The influence of

organisational culture in dealing with workplace conflict: An ethical and cultural perspective; Chapter 11: Risk, business continuity and the

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Chapter 12: Supporting the police following the 7/7 London terrorist bombs - an organisational approachChapter 13: Models of crisis management; Chapter 14: Supporting employees at risk of developing secondary trauma and burn-out; Part IV: Building resilience and growth; Chapter 15: Sanctuary: An operating system for living organisations; Chapter 16: A resilience-building toolbox; Chapter 17: Growth in relationship: A post-medicalized vision for positive transformation; Chapter 18: One disaster after another: Building resilience in the trauma therapist and the role of supervision Chapter 19: Building resilient organisations in a complex worldIndex

Sommario/riassunto

Managing Trauma in the Workplace looks at the impact of trauma not only from the perspective of the employees but also from that of their organisations. In addition to describing the negative outcomes from traumatic exposure it offers solutions which will not only build a more resilient workforce but also lead to individual and organisational growth and development. This book has contributions from international experts working in a variety of professions including teaching, the military, social work and human resources. It is split into four parts which explore:<