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Nota di contenuto	Front cover -- Contents -- Notices -- Trademarks -- Preface -- The team that wrote this redbook -- Notice -- Become a published author -- Comments welcome -- Part 1 Basics -- Chapter 1. Overview -- 1.1 Data flow -- 1.1.1 The details -- Chapter 2. Installation -- 2.1 Planning -- 2.1.1 Hardware and software prerequisites -- 2.1.2 Check for record identifier conflicts -- 2.1.3 Ensure that the HTTP Sever is installed and working -- 2.2 Performing the SMP/E installation -- 2.2.1 Installation reference table -- 2.3 Customizing your Information Management installation -- 2.3.1 Update your session member -- 2.3.2 Update your BLX-SP parameters -- 2.3.3 Update your IBM panels -- 2.3.4 Load the sample records into your data session -- 2.3.5 Load the data model records into your DMRDB session -- 2.3.6 Create static data views from the data model records -- 2.3.7 Verify your Information Management customizations -- 2.3.8 Set up e-mail notification -- 2.3.9 Configure your HTTP Server for Web Access -- 2.3.10 Update your BLQPARMS file -- 2.3.11 Start the HTTP Server -- 2.3.12 Verify your Web Access installation -- 2.3.13 Generate HTML -- Chapter 3. Enabling your community -- 3.1 Assigning privilege class users and roles -- Part 2 Customization -- Chapter 4. Implementing a Web solution using Web Access -- 4.1 Data model record overview -- 4.2 BLQPARMS definitions needed to support a record type -- 4.3 Business logic -- 4.3.1 Predisplay user exit -- 4.3.2 Validation user exit -- 4.3.3 Post-file

update and create user exits -- 4.3.4 TSXs and TSPs used by business logic -- 4.3.5 JavaScript in HTML -- 4.3.6 The home page -- Chapter 5. Building a customized Web application -- 5.1 Getting started -- 5.2 Data model and HTML considerations -- 5.2.1 Date format and universal time -- 5.2.2 Special processing s-words and table names -- 5.2.3 Audit information. 5.3 Integrating business logic into your application -- 5.3.1 REXX global variables -- 5.3.2 BLQUEXIT -- Chapter 6. Generating user application HTML -- 6.1 The HTML generator -- 6.2 Auto Build specifics -- Chapter 7. Converting a 3270 application -- 7.1 Panel layouts -- 7.1.1 Standard tasks -- 7.2 Fields and groups -- Chapter 8. Using existing privilege class records -- Chapter 9. Using shadow s-words and data attribute records -- 9.1 Shadow s-words in Web Access -- 9.2 Status shadow s-words and data attribute records -- 9.2.1 The BLQPARMS file -- 9.2.2 Status shadow s-words -- 9.2.3 Status shadow data attribute records -- 9.2.4 Groups that include the status shadows -- 9.3 Building a shadow scenario -- 9.3.1 Several other variations -- Chapter 10. Type-based HTML -- 10.1 Type-based HTML in Web Access -- 10.2 Understanding type-based HTML in the problem record -- 10.3 Key points to remember -- Chapter 11. Updating the style file -- Part 3 Administration -- Chapter 12. Web administration -- 12.1 Tasks -- 12.1.1 Navigation area tasks -- 12.1.2 Field-initiated tasks -- 12.2 Procedures -- Part 4 Appendixes -- Appendix A. Business logic examples -- BLQUXPRE -- BLQUXVAL -- BLQUXFIL -- Using dates, date formats, and time zones in business logic -- Obtaining the current date and time in the user's format and time zone -- Converting a date in the user's preferred format to internal format -- Converting an internal date to a user-preferred external date format -- Rules to remember when handling dates in business logic -- Calculating a duration: An example using BLQUXVAL -- Notification -- Appendix B. Hints and tips -- Your changes to Web Access do not seem to take effect -- Listing groups and layouts in data views using BLGDVLAY -- Changing Web page titles -- Changing the Tivoli logo -- Date formats -- Using Java Desktop data view and data attribute records. Sharing the Web server -- Data views and data attributes used in the attaching process -- Add attachments to your data views -- General considerations -- Appendix C. Web Access configuration parameters -- Updating the configuration file -- Debug option directive -- Data set name directives -- General control directives -- User ID and privilege class directives -- Directives that control the Information Management API -- UNIX System Services path and file reference directives -- Server side include (SSI) directives -- Business logic exit routine directives -- User profile directives -- Record type directives (used for all record types) -- Generic database search directives -- HTML generation directives -- S-words to left-zero pad and create hyperlinks -- Related publications -- IBM Redbooks -- Other resources -- How to get IBM Redbooks -- IBM Redbooks collections -- Index -- Back cover.

Sommario/riassunto

IBM Tivoli Web Access for Information Management is a sophisticated Web application that combines the power of Information Management for z/OS with the flexibility and usability of a Web browser to enable customers to manage their business environments from the Web. A drop-in problem and change management solution designed for help desk, developer, manager, and end user personnel is provided, along with a toolkit for customization support. Also included with the toolkit are administrative tasks that allow you to manage your application from the Web. Web Access supports e-mail and pager notification, change approval, document attachments, and personal profiles and preferences. Using Information Management for z/OS and Web Access,

you can easily add or modify record types for a customized application. The HTML generator supplied with the toolkit lets you create the HTML for your records so that you do not have to create it from scratch. Sample business logic is provided, and additional logic can be easily added by writing simple REXX routines. To provide a complete solution, a guidebook is required. This IBM Redbooks publication describes product usage, installation, customization, and other pertinent information regarding the product.
