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Titolo	Successful business process management : what you need to know to get results // Paula K. Berman
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ISBN	0-8144-3402-9
Edizione	[1st edition]
Descrizione fisica	1 online resource (283 p.)
Disciplina	658
Soggetti	Workflow - Management Organizational effectiveness - Management Industrial management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	part one. Reviewing the definitions -- part two. Building an effective process system -- part three. Creating or revising a procedure -- part four. Making procedures real -- part five. Reviewing the skills required to make process improvement happen.
Sommario/riassunto	Companies--especially more complex organizations--require standard, documented processes and procedures to achieve high levels of quality and productivity. Yet excessive processes can result in strangulation and inefficiency. Successful Business Process Management provides a succinct, accessible overview for anyone who needs to create, improve, implement, or manage business processes. The book's systematic, holistic approach is the key to streamlined activities and smooth workflows.