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TIOO	Stewart, Carlette Washington-Hoagland, and Carol T. Zsulya ; Casey Bayer, cover design ; contributors Elizabeth Fuseler Avery [and twenty three others]
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Edizione	[Fourth Edition.]
Descrizione fisica	1 online resource (232 p.)
Disciplina	023/.8
Soggetti	Library employees - In-service training
	Library education (Continuing education)
	Library personnel management Career development
Lingua di pubblicazione	
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Contents; Introduction to the Fourth Edition; Part I: Building a Staff Development Program; Chapter 1: Introduction to Staff Development; Chapter 2: Needs Assessment; Chapter 3: The Strategic Imperative of Library Staff Development; Chapter 4: How to Set Goals; Chapter 5: Getting Started; Part II: Developing Your Staff; Chapter 6: Developing Orientation Programs for New Employees; Chapter 7: Core Competencies for Libraries and Library Staff; Chapter 8: How Understanding the Organization, Clear Expectations, and Competencies Lead to Successful Coaching and Performance Chapter 9: Cross-Functional Training and Collaboration within the OrganizationChapter 10: Refining the Customer Service Attitude; Chapter 11: Leading from Any Position; Chapter 12: Developing Bench Strength; Part III: Tackling Change Through Training; Chapter 13: Planning a Training and Development Infrastructur efor Library and Information Environments; Chapter 14: Instructional Design in Library Settings; Chapter 15: Using Online Videosfor Staff Training; Chapter 16: The Ideal; Part IV: Assessment; Chapter 17: Assessing and Ensuringthe

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	Transfer of Training; Contributors; Index
Sommario/riassunto	This new edition offers unique, state-of-the-art perspectives on library
	staff development and training.